



2020 MOUNTAIN EXPRESS TRANSIT CUSTOMER SURVEY

*We value your opinion and input! Please fill this out and leave it with your driver
or send it to: ivanoni@archuletacounty.org*

*If you have questions or concerns you would like to address immediately, email us
or call at **970-264-2250**.*

About you:

Are you 60 years or older? _____ If so, are you familiar with the Senior bus ride
program? _____

Senior Meal Program? _____ Would you like to know more?
_____ If so, please provide your information below so we
may contact you.

I live near (Uptown, Downtown, etc.) _____

I ride the bus to go to _____

Are you satisfied with the bus stops? _____ What would you like to see different on the
stops? _____

Are you satisfied with the bus times? _____ What would you like to see
different on the times? _____

Are you satisfied with the staff and drivers? _____

Are the buses well maintained? _____

Are you familiar with ParaTransit/Dial-a-Ride? _____

Do you utilize Dial-a-Ride? _____ if not, why? _____

Please provide additional comments below. We want to hear your thoughts, compliments, and
concerns. _____

Thank you for your input!
